

Strategic Plan | 2022-2026

Mission

Dedicated to improving everyday lives through early learning and care, housing, paramedic and social services.

Vision

KDSB's fully resourced, engaged team and enabling infrastructure will support equitable, responsive services adapted to each community's needs. Recognized as a catalyst for positive change by our communities and partners, in five years KDSB will have contributed to improved community well-being and belonging.

Values

People First

Prioritizing the safety and well-being of our team, the people we serve, and our communities

Respect & Compassion

For everyone

Foster Trust

Be accountable, fair, consistent and transparent – acting with integrity in all we do

Truth and Reconciliation

Acknowledging past harms, supporting self-determination, building capacity and working together to support positive change

Operational Excellence

Applying our knowledge, best practices and creative thinking every day

Value

Focusing on results to ensure an effective return on the public investment

Goals | *What we are working to accomplish*



Engaged, Fully Resourced Team

- Staff vacancies / skill gaps
- Turnover / retention
- Employee engagement
- Staff demographics (reflecting Diversity)
- Recruitment #



Responsive Equitable Access to Services

- Early Years spaces / wait list
- Housing units / wait list
 - Accessible, Supportive
 - Social, Affordable
- Integrated services response time
- Community members served
- Land ambulance calls for service / response time



Enabling Infrastructure

- Digital services (availability / utilization)
- Infrastructure deficit - Facilities master plan % funded
- Wait list for Early Learning (physical spaces)
- Wait list for housing



Improved Community Well Being & Belonging

- Homelessness activity & outcomes (TBD)
- Outcomes of current and new programs
- Employment outcomes (TBD)
- Internal training completed (reconciliation, trauma-informed, other)



Recognized as a Catalyst for Positive Change

- # of partners / indigenous partners / MOU's
- Outcomes of partnered projects
- Communications metrics
- Municipal / TWOMO engagement
- Community engagement

KPIs

Strategies

How we will be successful



Integrated Human Services



Collaboration & Partnerships



Proactive Government Relations



Purposeful, Powerful Communications



Intentional Reconciliation